



North Parade
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Ceredigion
SA46 0JP

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Carno House Terms & Conditions

By making a booking you have entered in to an agreement with Carno House. Please read the terms and conditions of booking below:

- Our agreement is a legal contract and a 20% deposit is required to secure your reservation. Deposit shall be refunded up to 48 hours prior to the first day of stay - 3.00pm being the check-in time
- Should you cancel your stay and you have not provided 48 hours advance notice you are still liable for the full booking costs
- Full payment will be required upon arrival; cash, cheque or electronic transfer are the preferred methods of payment
- Carno House will only cancel your accommodation for reasons beyond its control. We would however attempt to offer you alternative accommodation. If this is not possible or unacceptable to you, Carno House will refund all monies paid by you. Our liability would not extend beyond this refund
- The room and facilities are for guest use only and you are asked to refrain from allowing others from using either
- Carno House insurance only covers registered guests and we will therefore not allow access to non-paying visitors without prior consent
- Your accommodation will be available from 3:00pm on the first day of arrival, Carno House will not be able to accommodate you if you arrive earlier
- Please ensure you contact Carno House no later than 6.00pm to let us know if you will be arriving late. Failure to notify us may result in the room being re-let and you losing your deposit
- Rooms are to be vacated by 10:30am on the day of leaving. Late departures may be charge an extra day rate
- Please take care when staying at Carno House you will be liable for any breakages, damages, excessive mess, or smoking damage to the accommodation or its contents. Please report any incidents as they occur. We do not charge for minor breakages. We may send you an invoice for repair or making good
- We do not accept any liability for any damages, loss or injury to any members of your party vehicles or possessions unless proven to be caused by a negligent act by ourselves
- Smoking is not permitted anywhere within Carno House which is fully fitted with a fire alarm system connected to room smoke detectors
- We are sorry, but pets are not allowed

We apologise for having to set these Terms & Conditions, but they are in both our interests and for the comfort of you, our guest.



'...comfort at an affordable price'